

### **When do in-person worship services begin at The Journey Tower Grove?**

We plan to gather starting November 8th continuing every other week through the end of 2020.

### **Do I need to sign up to attend a worship service?**

Yes! Every person who attends an in-person service will need to register in advance - including all children. Each Monday, beginning November 2nd, you will be able to make a reservation on our website and app for the following Sunday.

### **If I show up without registering, can I worship?**

Likely yes, but having everyone registered helps us manage the capacity of our sanctuary. Utilizing registrations also enables us to make responsible and informed decisions if someone attends our service and later tests positive for COVID-19. A few seats in the sanctuary will remain open each week to accommodate visitors and guests who did not register.

### **What time will the services be held?**

We have two service times: 8:15am and 10:00am

### **Will the online services continue?**

Yes! The Tower Grove Sunday service will be live-streamed from [our YouTube Channel starting Sunday, November 8th](#). It will be available at 10am just as it has been since March.

### **Can I sit with my family?**

Yes, you will be able to sit with your family. When registering, you will need to list every person who is attending (including friends, children, and guests). The max number of people we can seat together is 7.

### **Will I need to wear a face covering?**

Per St. Louis County guidelines, all attendees 5 years of age and older are required to wear a mask, and masks are *recommended* for children ages 2-4.

### **Will I have to open doors to get into the building?**

Weather permitting, all entry/exit points will be propped open so that people may enter and exit without touching door handles. If this is not feasible, staff or volunteers, wearing gloves and face coverings, will be assigned to open doors while maintaining a safe distance.

### **Will there be Journey Kids?**

Journey Kids will not be offered in-person until further notice, but the Journey Kids team will continue to provide interactive, virtual curriculum at 8 a.m. for preschool and 8:30 a.m. for elementary via [YouTube](#). Children are welcome to join the worship service with their parents.

### **So it'll be like Family Sunday?**

Not quite. Children will be acknowledged and welcomed, but the service will not be catered to them. An activity bag will be provided and a family space with limited capacity has been set up in our Journey Kids elementary wing for littles who may need some extra room. The service will be about 60 minutes long.

### **Do you have recommendations of what I should bring for my kids?**

Yes! Our Journey Kids leaders suggest you bring Bibles, coloring books and crayons, fidget toys, books to read, or other quiet toys. We can't wait to see your kids!

### **Will we be singing during the service?**

Yes, a smaller than usual worship team will lead us in singing. All attendees will need to keep their masks on while singing.

**Will we celebrate communion?**

Yes, communion will continue to be a part of our worship services once a month. Instead of passing the elements, we will provide pre-filled cups of juice and wafers.

**How do we financially give to The Journey?**

We encourage you to give online at [thejourney.org/give](https://thejourney.org/give). If you would like to give by mail, checks may be sent to 4900 Reber Place, St. Louis, MO 63139. If you choose to give during service, a drop box will be available near the exit.

**Will I be able to use either the restroom or water fountain?**

Restrooms will be open with a limited capacity, so we encourage people to use the restroom at home prior to arrival. Drinking fountains will be closed for safety.

**Will there be coffee/tea/hot chocolate?**

At this time, we will not be offering beverages of any kind to avoid high-contact surfaces.

**So I can bring my own coffee, right?**

No. Per St. Louis County recommendations, we ask you to please abstain from bringing any food or beverages as it requires you to remove your mask to consume them. (Bottles for infants are allowed and a nursing mother's room will be available with a limited capacity.)

**Will I be able to hang around in the building after service?**

Immediately following services, the congregation will be released in an orderly manner from the sanctuary. Fellowship time inside the building is not an option; however, the congregation is welcome to visit outside, using considerate safety measures like social distancing.

**Is hand sanitizer available?**

Hand sanitizer will be available at the entrances and exits.

**How will the church be cleaned during and after services?**

High-touch surfaces will be routinely disinfected by staff and volunteers. The sanctuary and restrooms will be professionally cleaned following events and services, in addition to our regular cleaning of the building by a professional.

**What happens if someone who attended a worship service tests positive for COVID-19?**

We would ask that any participant who tests positive for COVID-19 and has attended a worship service at The Journey Tower Grove notify the church office immediately by emailing [infoTG@thejourney.org](mailto:infoTG@thejourney.org). The highest levels of privacy will be maintained; no individual names disclosed to the church office will be publicized or made known to the rest of the church.

**Can you remind me again, who is considered at-risk?**

According to the CDC, people of any age with the following underlying medical conditions are at an increased risk of severe illness from COVID-19: Diabetes, hypertension, heart disease, asthma (moderate to severe), chronic lung disease, immune disorder including weakened immune systems, severe obesity, chronic kidney disease.

**With all of these rules and restrictions, is worshiping in person worth it?**

We are committed to the safety of our church family and also acknowledge the spiritual formation of corporate worship. For that reason, we are excited and eager to offer services in person for those individuals who desire and are able to be together. In addition, we are so grateful for the ability to interact and continue building relationships with those attending our services virtually.